

# 2014 Candidate Filing/Statement Submission Issues

## Survey Results

### Overview

#### Responses: 13

- 72 of the questions required prioritization
- Each question received at least 9 responses
  - 8 questions answered by all 13 respondents
  - 11 questions answered by 12 respondents
  - 4 questions answered by 11 respondents
  - 44 questions answered by 10 respondents
  - 5 questions answered by 9 respondents

#### Rating Scale

- 0 – Not an Issue
- 1 – Low Priority
- 2 – Medium Priority
- 3 – High Priority
- 0 – More Information Needed

#### Scores

- Highest average rating – 2.6 for Q34
- Lowest average rating – 0.42 for Q4
- Scores were relatively balanced across the rating scale

#### Results

- 26 high priority items
- 25 medium priority items
- 15 low priority items

#### Next Steps

- Survey priorities were documented accordingly
- Planning for 2014 Candidate Filing/Statement Submission improvements will take place later this year.
- Development work will begin January 2014.

## 1 – Respondent Information

1-3.

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## 2 - WEI Admin – Offices

4. Enable counties to set office codes even if the code is already in use by another county (multiple counties should be able to use the same office code).

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
50%	41.67%	0%	0%	8.33%		
6	5	0	0	1	0.42	12

5. When keying incumbents, there should be a way to work through the list without returning to the search function to refresh after each addition.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
15.38%	23.08%	23.08%	38.46%	0%		
2	3	3	5	0	1.85	13

6. Search - Search "times out" when searching for all offices subject to a given election.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30.77%	7.69%	53.85%	7.69%	0%		
4	1	7	1	0	1.38	13

7. Search - Using the Incumbent search, if you click on the link, it returns the "Only secure content...Show all content" error message.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
23.08%	46.15%	23.08%	0%	7.69%		
3	6	3	0	1	0.92	13

8. Office Detail - After creating a new office, the Office Detail screen should not attempt to validate primary or general election dates with which the office is associated.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
38.46%	46.15%	15.38%	0%	0%		
5	6	2	0	0	0.77	13

9. Office Detail > Contact tab – If you don't want to use the contact information already saved in the system and try to uncheck the Override button, it won't uncheck unless you delete all the information that is entered below.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30.77%	23.08%	23.08%	15.38%	7.69%		
4	3	3	2	1	1.15	13

10. Office Detail > Contact tab - Deleting additional contact information for an office removes the wrong information.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
33.33%	16.67%	16.67%	8.33%	25%		
4	2	2	1	3	0.75	12

11. Office Detail > Office Dates tab - Day range should not allow a minimum date without a maximum date.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
25%	33.33%	8.33%	16.67%	16.67%		
3	4	1	2	2	1.00	12

12. Office Detail > Elections tab - A new button entitled "3-day Filing" should flag office for special filing period and late online filing.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	15.38%	46.15%	38.46%	0%		
0	2	6	5	0	2.23	13

13. Office Detail > Incumbent tab - The position should display on the incumbent data entry screen so that you know you are entering the correct incumbent for that office.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
7.69%	7.69%	46.15%	38.46%	0%		
1	1	6	5	0	2.15	13

14. Office Detail > Incumbent tab - After entering the first and last name, those fields should auto-populate the display name field, but allow for editing.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
8.33%	16.67%	50%	25%	0%		
1	2	6	3	0	1.92	12

15. Office Details > Incumbent tab – Include the following information:

- date elected
- date takes office
- first and last name
- contact information for office from Office Detail screen
- name of office with office code
- jurisdiction
- PDF scan of Oath and Office and ability to upload if not there
- term of office in years and date range
- photo
- ability to declare and date of resignation
- party designation
- other office held and dates

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
23.08%	15.38%	38.46%	23.08%	0%	1.62	13
3	2	5	3	0		

### 3- Online Candidate Filing

16. Candidate Details - Don't make it look like a candidate can change his/her name and/or date of birth.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
16.67%	25%	25%	25%	8.33%	1.50	12
2	3	3	3	1		

17. Candidate Details - City is not displaying in some cases.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
45.45%	18.18%	18.18%	18.18%	0%	1.09	11
5	2	2	2	0		

18. Candidate Details (review) - Usability improvements:

- Change the header from “Candidate Details” to “Candidate Details Review”
- Change the “Submit” button to “Continue”
- Remove the word “edit” from the area to the right of the Residential Address header (this cannot be edited)
- Add “Review all information for accuracy. This is your last opportunity to make changes. This information will appear in public reports.”

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	36.36%	36.36%	27.27%	0%	1.91	11
0	4	4	3	0		

19. Candidate Details (review) – The page should display ampersand (&) correctly in District Type, District, and Office.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	54.55%	36.36%	9.09%	0%	1.55	11
0	6	4	1	0		

20. Candidate Details (review) - Default to registered address when mailing address is removed.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
8.33%	25%	41.67%	16.67%	8.33%	1.58	12
1	3	5	2	1		

21. Candidate Filing Success - Usability improvements to the success page:

- Change message “Successfully Added Candidate Filing” to “Success! Your declaration of candidacy has been submitted for approval” and change text from blue to green.
- Identify next steps (when filing is approved, will receive a confirmation email with information about how to submit statement and photo)
- For county candidates, provide county contact information
- Identify deadline for withdrawal of candidacy

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
9.09%	9.09%	54.55%	27.27%	0%	2.00	11
1	1	6	3	0		

22. Voter Registration Information > Search Results - Candidates with the same name and date of birth as another registered voter receive an error message of "Not found in VRDB check".

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
8.33%	41.67%	25%	16.67%	8.33%	1.42	12
1	5	3	2	1		

23. Candidate Details - Add an error message for incorrect date of birth and/or phone format.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	16.67%	58.33%	25%	0%	2.08	12
0	2	7	3	0		

24. Credit Card Information - Add an error message for incorrect credit card expiration date format.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
16.67%	8.33%	58.33%	16.67%	0%	1.75	12
2	1	7	2	0		

25. Modify to accommodate PCO filings; disable duplicate filing message.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
16.67%	33.33%	33.33%	16.67%	0%	1.50	12
2	4	4	2	0		

26. Confirmation - Enable reprint of filing confirmation and give the county the ability to email a copy of the confirmation.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
8.33%	33.33%	25%	33.33%	0%	1.83	12
1	4	3	4	0		

## 4 - WEI Admin – Candidates

27. Candidate Management - Add an "All Candidates" option to check candidates in and out of elections on a single page.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	30%	20%	50%	0%	2.20	10
0	3	2	5	0		

28. Candidate Management - Auto-populate the date the winner takes office from Office Details.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	20%	60%	10%	0%	1.70	10
1	2	6	1	0		

29. Candidate Management – Do not display unapproved candidates.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	40%	20%	10%	0%	1.10	10
3	4	2	1	0		

30. Add a Voter Guide Management screen (similar to the Candidate Management screen) that enables:

- Global and candidate-level management of statement approval
- Global and candidate-level copy statements/photos from the primary to the general
- Send (or re-send) Statement Submission emails
- Global and candidate-level download statements/photos

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	10%	30%	50%	10%	2.20	10
0	1	3	5	1		

31. Candidate Detail - Do not display an error message when opening a past candidate's detail who is no longer an active voter in that county.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
60%	30%	0%	0%	10%	0.30	10
6	3	0	0	1		

32. Candidate Detail - Changing details for a write-in candidate after the candidate is filed should not disassociate the candidate from all elections.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	20%	10%	10%	30%	0.70	10
3	2	1	1	3		

33. Candidate Detail - Selecting the Enter key should not resend the Statement Submission email to the candidate; it should save changes to the candidate detail page.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	0%	30%	40%	0%	1.80	10
3	0	3	4	0		

34. Candidate Detail - Add a button at the bottom labeled "Next" allowing progression through candidate details (without returning to the search screen) for the queue of filings.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	0%	40%	60%	0%	2.60	10
0	0	4	6	0		

35. Candidate Detail - Presently, approving online-filed candidates automatically checks them into both the Primary and the General. Modify so that manual check-in to Primary and/or General is required to mimic the behavior for measures.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	20%	20%	30%	0%	1.50	10
3	2	2	3	0		

36. Candidate Detail - Add a button to the screen to print the declaration of candidacy.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	30%	20%	40%	0%	1.90	10
1	3	2	4	0		

37. Candidate Detail - Remove functionality by which selecting the Save button automatically approves candidate filing, and create an Approve button in the vicinity of the Save button.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	30%	10%	40%	0%	1.70	10
2	3	1	4	0		

38. Candidate Detail - Change verbiage from "Write-In Qualifies for General" to "Primary write-in received votes to qualify for General".

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	50%	0%	0%	20%	0.50	10
3	5	0	0	2		

39. Candidate Detail - Candidates who file for state office that file with a county using the override button cannot currently be approved by the county or state.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	40%	10%	20%	10%		
2	4	1	2	1	1.20	10

40. Candidate Detail - Move the override alert down to the jurisdiction and office area where it is more relevant.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
40%	20%	30%	10%	0%		
4	2	3	1	0	1.10	10

41. Candidate Detail - If there is one email address entered for multiple candidates, selecting the "ReSend Email Primary" or "ReSend Email General" in the Candidate Detail for one of those candidates should not send the email to all of those candidates.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	70%	0%	10%	0%		
2	7	0	1	0	1.00	10

42. Candidate Detail - The statement submission link (newly added for testing), should open in a new browser tab or window so that you aren't directed away from work in WEI Admin.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	30%	20%	50%	0%		
0	3	2	5	0	2.20	10

43. Candidate Detail - Add an alert to records for online-filed candidates who did not pay with a credit card.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
40%	10%	30%	20%	0%		
4	1	3	2	0	1.30	10

44. Ordering - Page intermittently generates a "Max pool connect" error that impacts all users on the system.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
40%	10%	0%	40%	10%		
4	1	0	4	1	1.30	10

45. Ordering - Ordering screen should group candidates by race and not allow the same number to be assigned to more than one candidate in the same race.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	10%	60%	20%	0%	1.90	10
1	1	6	2	0		

46. Ordering - Put an error next to unfilled boxes when Update is selected. Presently, the error message is at the top of the page and does not aid in identifying which candidates are left unordered.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	0%	70%	20%	0%	2.00	10
1	0	7	2	0		

47. Reports - Create a report showing when the last time all candidates' records were edited in WEI Admin.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	60%	0%	20%	0%	1.20	10
2	6	0	2	0		

48. Reports - Add a report showing offices with no candidates filed.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	10%	30%	60%	0%	2.50	10
0	1	3	6	0		

49. Reports >Certification of Candidates - Report should be exportable to MS Word.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	30%	30%	20%	0%	1.50	10
2	3	3	2	0		

50. Reports - Candidate reporting should allow inclusion or exclusion of PCOs in all reports.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	40%	20%	30%	0%	1.70	10
1	4	2	3	0		

51. WEI Admin Reports/WEI Web Reports - Reports of election winners should display candidates' ballot names, not their voter registration names.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	20%	40%	40%	0%	2.20	10
0	2	4	4	0		

52. Search > Export to Excel - Add filing fee amount and Revenue Transaction ID.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
40%	30%	20%	10%	0%		
4	3	2	1	0	1.00	10

53. Search - Split Voter Guide search criteria from Candidate search criteria to result in two different search menus.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	40%	10%	0%	20%		
3	4	1	0	2	0.60	10

54. Search - Add "Is Write-in" as a search criterion in Candidate search.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	50%	20%	0%	0%		
3	5	2	0	0	0.90	10

55. Search - functionality/reporting enhancements:

- candidates who used the override button
- candidates who had a change made to their record after submission
- alphabetical by contest
- filing reports by approval time stamp
- filing method

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	10%	40%	30%	0%		
2	1	4	3	0	1.80	10

56. Search – Enhance search for "Offices Without an Incumbent Defined".

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	50%	20%	10%	0%		
2	5	2	1	0	1.20	10

57. Search - If there is more than one page of search results, the Candidate Detail is supposed to open in a new window.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	70%	0%	10%	0%		
2	7	0	1	0	1.00	10

58. Candidate Statement - Add ability to load two photos to support President/VP candidates.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
80%	20%	0%	0%	0%		
8	2	0	0	0	0.20	10

59. County Config - Allow counties to supply an email contact link that appears only in online candidate filing confirmation emails.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	50%	0%	20%	0%		
3	5	0	2	0	1.10	10

## 5 - Candidates Who Have Filed web report

60. The page does not display consistently; it intermittently will not load and returns an error.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
33.33%	11.11%	11.11%	33.33%	11.11%	1.33	9
3	1	1	3	1		

61. Add a footnote for the asterisk (\*) in county lists. Asterisk denotes partial county.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
33.33%	33.33%	33.33%	0%	0%	1.00	9
3	3	3	0	0		

62. Do not display withdrawn candidates when an election date or ID is specified in the URL.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
66.67%	0%	22.22%	0%	11.11%	0.44	9
6	0	2	0	1		

63. Improve column formatting for filing date and time so that date and time are on separate rows to avoid inconsistent display of the time.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
33.33%	44.44%	11.11%	11.11%	0%	1.00	9
3	4	1	1	0		

64. Develop a new web report similar to Candidates Who Have Filed that appears in ballot order for the primary or general election.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	22.22%	44.44%	33.33%	0%	2.11	9
0	2	4	3	0		

## 6 - Online Statement Submission

65. Usability improvements to the Candidate Statement Submission page:

- Move the italics tool above the statement field and design it like a button; italics tool should function as it does in MS Word.
- Add jurisdiction name above the office name
- Remove the “submit” button
- Change the label of the button "browse" to "select photo"
- Change the label of the button "upload" to "upload photo"
- Add a more visible "warning" icon over the top of the uploaded photo if it doesn't meet size or resolution requirements, in addition to the written warning messages.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	20%	40%	30%	0%	1.90	10
1	2	4	3	0		

66. Usability improvements to candidate statement submission review page:

- Change page title to “Candidate Statement Review”
- Add jurisdiction name above the office name
- Change “back” link to “edit” button
- Add “submit” button to the right of the “edit” button
- Add a checkbox that says, "I understand that all submissions are final and that no changes or corrections will be permitted." After the candidate checks the box, then the "submit" button would be unfrozen and the candidate could click it to complete his/her statement/photo submission.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	30%	30%	30%	0%	1.80	10
1	3	3	3	0		

67. Usability improvements to candidate statement confirmation page (currently titled “Candidate Statement Submission Form”):

- Change page title to “Candidate Statement Confirmation”
- Add jurisdiction name above the office name
- Below success message, add information encouraging candidate to print page for their records.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	40%	20%	30%	0%	1.70	10
1	4	2	3	0		

68. Remove the ability for a candidate to resubmit their statement by using their browser’s back button, making changes and submitting again.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	10%	20%	60%	0%	2.30	10
1	1	2	6	0		

69. System should send email notification to candidate that statement was received.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	30%	20%	50%	0%		
0	3	2	5	0	2.20	10

70. Enable optional, state/county-specific messaging that can be edited by the county via WEI Admin and is visible throughout the statement submission process.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	10%	20%	50%	0%		
2	1	2	5	0	2.00	10

71. Add "save" button so that candidate can save work in progress and return to link to complete work for submission.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
0%	20%	30%	50%	0%		
0	2	3	5	0	2.30	10

72. Integrate Candidate Filing and Statement Submission so that candidates can submit their filing and statement in single sitting.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
10%	20%	50%	20%	0%		
1	2	5	2	0	1.80	10

73. When "I choose not to submit a statement" or "I choose not to submit a photo" are checked, those fields should be (and appear) blocked to prohibit use.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	50%	20%	10%	0%		
2	5	2	1	0	1.20	10

## 7- Online Voters' Guide – Candidate Detail

74. Add a footnote for the asterisk (\*) in county lists. Asterisk denotes partial county.

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
20%	40%	40%	0%	0%	1.20	10
2	4	4	0	0		

75. Printer-friendly feature does not work correctly when in "view all".

Not an Issue	Low Priority	Medium Priority	High Priority	More Information Needed	Rating Average	Response Count
30%	20%	20%	30%	0%	1.50	10
3	2	2	3	0		

76. Open-ended question

### Response 1

- Improve Automatic/bulk downloads of candidate voter pamphlet information.
- Fix website addresses beginning with http or https.
- Make candidate statement format consistent across all counties - based on state formatting requirements.
- Provide a word counter in text fields, which does not allow candidate to exceed word limit.
- We would like to standardize filing hours across county and state. Uniform start and stop times regardless of online or inperson.
- Ordering County Local Candidate Filing Report - Lists offices in alphabetical order rather than in Office Order.
- Allow counties ability to customize congratulations emails and add custom text and links.
- Allow counties to customize text on submittal screens.
- Allow counties to initiate the District Sync process and provide details of success or errors. Need ability to proof.
- Provide a mechanism to import King County candidates into WEI to eliminate double entry.
- On submission of candidate addresses convert to a standard address format.
- During candidate filing of voter pamphlet information - most calls related to photo upload error messages.
- Comprehensive improvement to photo upload. More user friendly. Improve usability.
- Plain talk instructions throughout entire process.

### Response 2

- I didn't see a field for the candidate to enter a campaign website when a candidate was filing online.
- Can something be done under Candidates > Search – when you try to search for photos/statements received to get a list of candidates without having to select a specific election?
- Please show icons for a candidate who uploaded a photo/statement whether they are in an election or not. Currently, it only shows the icon pictures for those candidates who are check marked in the election.

**Response 3**

- We had problems submitting a statement even after copying the submitted statement into notepad. There should be an easier way to submit statements.

**Response 4**

- One issue that has been addressed but has cause the most trouble for us is the phone number submission format. Please make the directions easier to follow. The second issue is candidates who withdraw. Can there names not display after they withdraw and if not can they not display after the Primary?